



Editor:

Global Secure Networking

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The latest version of this document can be found at www.salzgitter-digital-solutions.de under the tab **Service** → **Terminalserver Login** → **Login mit FortiToken**.

Please note: In contrast to the Checkpoint Client, it is not(!) possible to dial in via the campus network using FortiClient. Dial-in is only possible from an external network (e.g. guest WLAN or home network). If you need support with the installation or operation of the remote dial-in, you can reach out to the central User Help Desk at 05341 21-4444 or by e-mail: service@salzgitter-digital.de

Connection Setup VPN Tunnel ————— Page 2
via FortiClient

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via RDP file

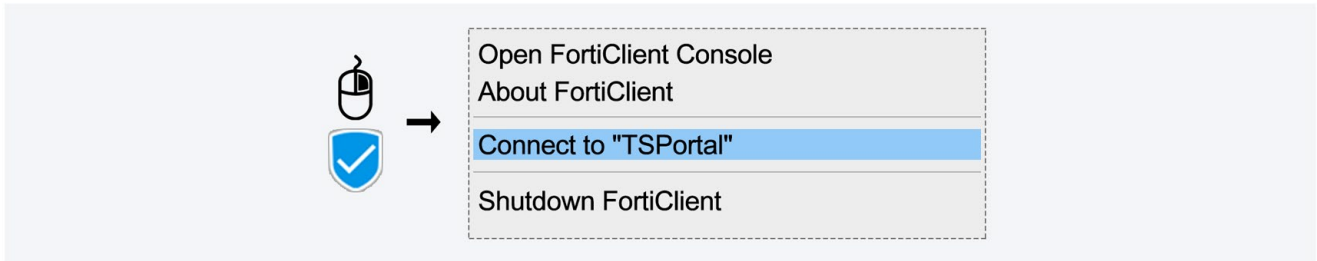
Access Terminal Server

Connection Setup VPN Tunnel via FortiClient



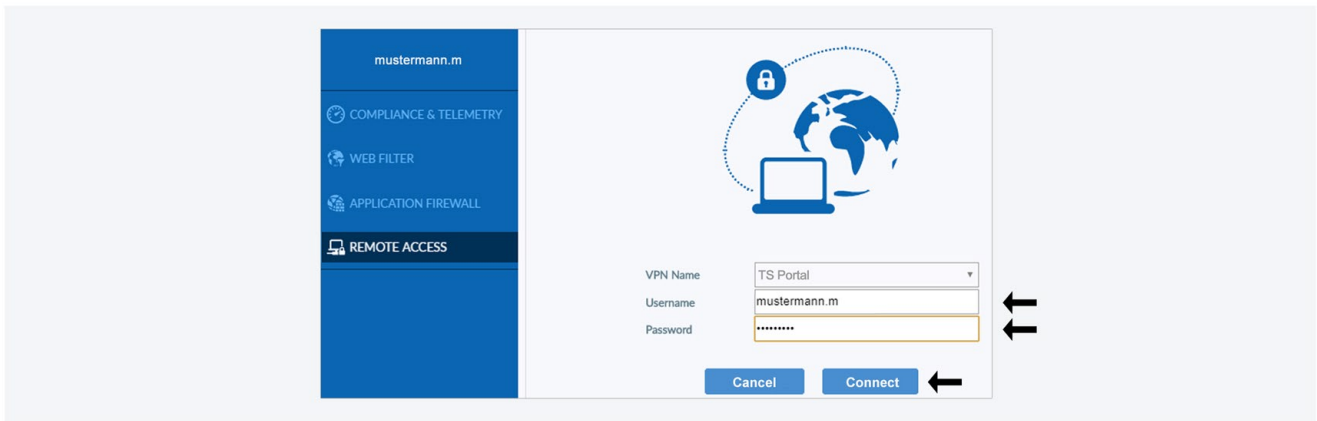
Establish a connection

Right-click on the FortiClient icon  in your task bar and connect to the SZ network.



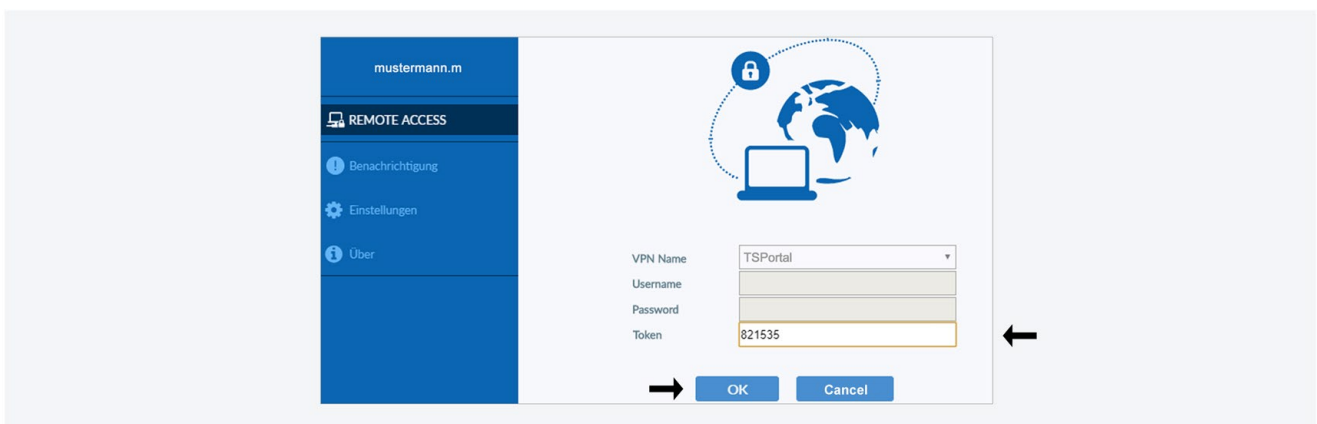
Login with your TOP-User

Enter your username and password to the associated fieldnames for the login. Click on Verbinden.



Tokencode input

Enter your token to the fieldname Token ein and click OK.





Support for the FortiClient Connection

When you log in with the FortiClient, your login name will be searched on the FortiAuthenticator. After that, the domain will be queried to check if your username and password are correct. If these are correct, you will get asked for a token.

To get this work properly you must meet the following conditions:

1. Correct password

- *If the password is not correct, it will not ask for a token.*

2. Correct tokencode

- *If you are using an outdated token, the authentication fails.*
- *If you are using too much time between the query and input of the token, the authentication will fail.*

If you need further support with the setup or operation of FortiClient, you can contact the User Help Desk:

Phone: +49 5341 21-4444

E-Mail: service@salzgitter-digital.de

Access Terminal Server

Connection Setup Terminal Service via RDP file



Visit the SZDS-Website

Go to www.salzgitter-digital-solutions.de and move the mouse over the Service tab. In the menu that opens, click on Terminalserver Login and finally on Login mit FortiToken on the page that opens.

Run the RDP connection file

Select the file corresponding to the terminal server you want to connect to and click on it. Your browser will ask you how to proceed with the file (*Run/Open or Download*).

Please select Run or Open here.

This will establish a connection to the selected terminal server farm.

Attention: It is also possible to save the RDP file and use it in the future as a direct link to the terminal server farm. However, this requires that you have successfully established a VPN connection before (page 2 of this guide)!

Rules of using the Terminal Server

Please work in a resource-saving way with the Terminal Server:

- Keep open only currently used programs
- Keep open only currently used documents.
- Don't run any java applications on the Terminal Server.

If possible, please use your own computer for the RDP access. You can get this access activated to log in after connecting to the Terminal Server via RDP on the selected Terminal Server with your office computer to run your applications on it.

Thank you.